



Overview

Our Microsoft Teams Telephony Pilot is a 90-day evolutionary pilot with the ability to transition to production. It includes everything that you need to evaluate the telephony capabilities of Microsoft Teams.

Our expertise

When you choose to work with Exactive, you guarantee the success of your project. Our unrivalled Microsoft Intelligent Communications experience makes us the partner of choice for organizations looking for the very best team to work with.











Key prerequisites

- Office 365 tenancy configured, and necessary domains verified
- Directory synchronisation/single sign on in place (optional)
- Office 365 E3 licenses with phone system add-on

The Microsoft Teams optimised headsets

Bundle of 50 Microsoft Teams optimised Headsets. [See all headsets...](#)

What's included:

-  Network readiness assessment for a single site
-  Teams telephony design & requirements
-  Office 365 tenancy configuration for telephony
-  User enablement for Microsoft Teams telephony
-  1-day onsite support & training (Floor Walker)
-  9am to 5pm support for duration of pilot
-  Single IVR and call queue setup
-  50 telephone numbers (DDI's)
-  10 concurrent telephone calls
-  Access to our online training portal

The Microsoft Teams optimised headsets

Included in the Pilot



BLACKWIRE 5210,
C5210, USB-A, WW



BLACKWIRE 5220,
C5220, USB-A, WW



BLACKWIRE, C3220
USB-A



BLACKWIRE, C3210
USB-A



VOYAGER FOCUS UC BT
HEADSET, B825-M, WW



VOYAGER 5200 UC,
B5200, WW



VOYAGER 6200 UC,
B6200, BLACK, WW



VOYAGER 3200 UC,
WW



VOYAGER 8200 UC,
B8200, BLACK, WW



W440A-M, DECT, UK/
EURO/AUS/NZ

Other compatible devices



MICROSOFT LIFECHAT
LX6000



POLYCOM VVX 201



POLYCOM VVX 411



 Teams Telephony pilot